

The logo graphic consists of a large orange shape on the right and a yellow shape on the left. The orange shape has a rounded top and a rounded bottom right. The yellow shape is a quarter-circle on the left side of the orange shape. The word "healthforce" is written in white lowercase letters across the middle of the orange shape.

healthforce

Welcome to Healthforce | Module 1.2

# Who is Healthforce?

# What do you need to know by the end of session 1?



1

Who is Healthforce, what is our **purpose** and what do we do?

2

How can **Healthforce** assist you in providing quality specialised care?

3

What **training** do you need to complete to easily use Healthforce?

4

What **support** is available to you along your **Healthforce** journey?

Who is Healthforce  
and why do we exist?

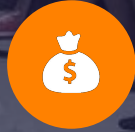
# Not enough South Africans have access to quality healthcare because of ...



Limited and  
failing  
infrastructure



Long queues  
to see a  
healthcare  
professional



High cost  
of private  
care



Poor knowledge  
on how to treat  
conditions

# And even the lucky few who have access to medical aid face barriers to primary healthcare ...



Poor  
**out-of-hospital**  
benefits



A focus on  
**specialist/** hospital  
healthcare **instead**  
of primary care and  
**prevention**



**Fragmented care**  
(specialists  
working in  
isolation and no  
central patient  
view)



How can we help  
to **solve** this  
problem?



# Introducing Healthforce

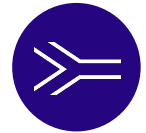
A clinic management and video telemedicine service that ...



**Connects  
clinic nurses  
to doctors**



**Empowers  
nurses to  
deliver more  
specialised  
care**



**Gives more  
South Africans  
access to quality  
healthcare**

# Healthforce at a glance ...

**+390**

Used in over **390 clinics** across South Africa



**Web-based platform** with build-in **telemedicine** functionality



Nurse **clinic practice** and **consultation management** system



Nurses and doctors share a **single patient record** viewable on the platform



Ability to generate **online scripting**, **referral notes**, and **sick notes**



**Secure storage** of all patient data





The crucial role of nurses in  
providing quality patient care



“Every nurse was drawn  
to nursing because of a  
desire to care, to serve,  
or to help.”

Christina Feist-Heilmeier  
*Author of Nurses are from Heaven*

# Without nurses, access to healthcare for all is not possible

Your **assessment** sets the **crucial foundation** for providing the **best patient care**

You provide the **human touch** and **sense of care** to patients in need who may be scared or anxious

Nurses are the **first point of call** for patients in need

You ensure patients **understand** their **conditions** and follow through with their **treatment**





**Healthforce strives to assist you in providing your patients with the best care by ...**



**Fostering your ability to provide quality, specialised clinical care**



**Helping you manage your patient records and clinic**



**Supporting you in any way needed to provide your patients with the best care**

What is a Videomed  
consultation?

# A Videomed consultation ...



Allows us to **connect with a doctor** over a video call, just like visiting a local doctor



The doctor can **interact** with you and the patient as well as **view any results, notes or pictures** that you have taken



The doctor can **diagnose, prescribe, advise and refer** patients if necessary

# The benefits of Videomed consultations



**More  
affordable**  
than a regular  
GP visit



**Convenient** for  
patients - See a  
**nurse, a doctor**  
and buy  
**medication** all in  
the **same place**



Patients **don't  
need** to make a  
**booking** to see  
a doctor



Allows nurses to  
get a **script for  
vaccines** and  
**injectables**  
(schedule 4), and  
**administer them  
directly  
afterwards**

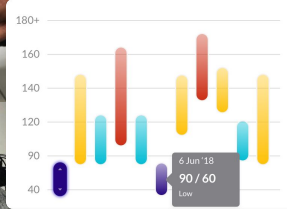


# How does a Videomed consultation work?

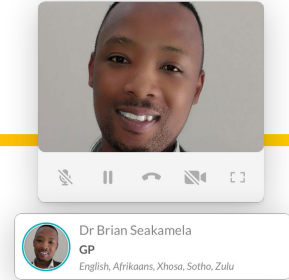
Replace with current  
doctor - look at SAB video  
for screenshots to replace  
all of these



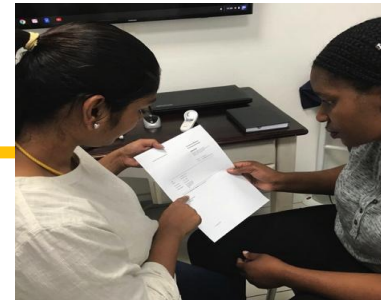
Full medical history and clinical examination by professional nurse



Doctor consultation incl. medical history, additional tests and examination



Patient walks to **dispensary** and receives medicine from pharmacist



Doctor generates **script** and together with professional nurse **counsels** patient



# Meet the Healthforce Team

# Meet the Healthforce doctors



Dr Tsholofelo Makokwe  
Rustenburg



Dr Fortunate Mavuya  
Polokwane



Dr Precious Mpanza  
Durban



15

Healthforce doctors  
across the country



Dr Thandeka Ngcongco  
Witbank



Dr Schalk Burger  
Cape Town

# Meet the Healthforce doctors



**Dr Jeanne Aspelg**  
Cape Town



**Dr Michael Klos**  
KwaZulu Natal



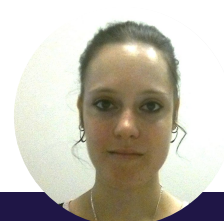
**Dr Asanda Sibango**  
Eastern Cape



**Dr Debbie Rabinowitz**  
Cape Town



**Dr Nomacete Tshume**  
Johannesburg



**Dr Melanie Kruger**  
Cape Town

Could we get a quote from  
someone perhaps?

“

Insert quote from  
doctor

”

# Meet the Healthforce doctors



Dr J.C. Venter  
Cape Town



Dr Samkelisiwe Nyamathe  
Cape Town



Dr Chuene Maponya  
Pretoria



Dr Gerhard van Niekerk  
Asia

Could we get a quote from  
someone perhaps?

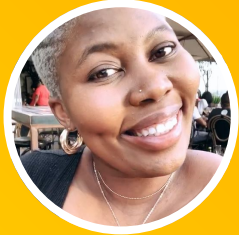
“

Insert quote from  
doctor

”

# Meet your Experience Team

Chris please send latest team members  
Could we get a quote from someone perhaps?



Palesa



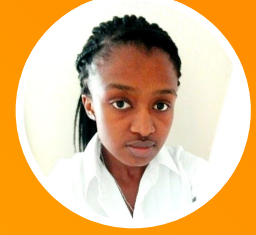
Mokgadi



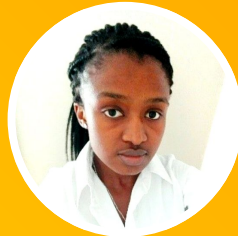
Sethu



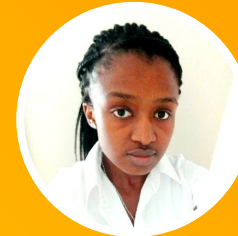
Nobuhle



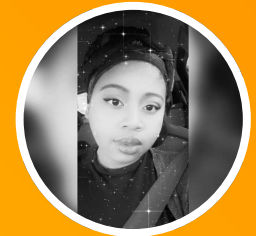
Khulekani



Linda



Brian



Katlego

“

The Experience Team is always here to help you with anything you may need to be the best nurse possible

”

# Any questions?

**The Experience Team is always here**



[dischemsupport@healthforce.io](mailto:dischemsupport@healthforce.io)



# Overview of your Healthforce training

# Your training topics to be covered



Who is  
Healthforce?



Setting up your **clinic**  
**tools** to use Healthforce



Using the **Healthforce**  
**platform**



Taking the **best care**  
of your patients



When to call a  
**doctor**



Knowing your  
**ICD codes**



# How does the Healthforce training work?



Watch the  
30-minute  
Healthforce  
training sessions  
x6



Complete  
the quick  
10-question  
quiz



Complete  
all 6 sessions within  
6 weeks and you will  
be entered into a  
draw to win a R1,000  
voucher

The logo consists of a stylized heart shape composed of two overlapping rounded rectangular forms. The left form is a lighter shade of orange, and the right form is a darker shade of orange. The word "healthforce" is written in white lowercase letters across the center of the heart.

healthforce

**Thank you.**

Question:		Answer selection:
1	Why does Healthforce exist?	A: To connect clinic nurses to doctors B: To empower nurses to deliver more specialised care C: Both of the above
2	What does Healthforce do?	A: It is a clinic practice management tool B: A telemedicine service C: Both of the above
3	How does Healthforce work?	A: Healthforce is a web-based platform with build in telemedicine functionality B: Healthforce is where nurses call doctors on the phone C: Healthforce is where nurses speak to doctors in person
4	Healthforce enables clinic nurses to ...	A: Provide specialised care to your patients B: Help manage your patient records C: Both of the above
5	A Healthforce videomed consultation allows ...	A: Nurses and patients to connect with doctors over a video call B: Doctors to interact with patient and view any notes or pictures uploaded by the nurse C: Both of the above
6	The benefits of a Videomed consultation include ...	A: It is more affordable than a regular GP visit B: Patients don't need to make an appointment C: Both of the above
7	The Healthforce Experience Team is ...	A: Always available to help with any queries any time of day B: Available on email and the support line C: Both of the above
8	How many Healthforce training sessions do you need to complete to be entered into the draw to win a voucher?	A: 4 B: 6 C: 11
9	Over what period of time do I need to complete the Healthforce training sessions?	A: 2 weeks B: 6 weeks C: 10 weeks
10	If I need help with anything during my Healthforce training I can contact a member from the Experience team through ...	A: The support line on 087 250 2417 B: On email <a href="mailto:dischemsupport@healthforce.io">dischemsupport@healthforce.io</a> C: Both of the above